

# Job Announcement

Established West Palm Beach, Florida Rescue is seeking an energetic Veterinarian to provide exceptional medical care to our pets in need of homes.

The ideal Veterinarian Candidate will maximize the productivity of the veterinary medical team, direct effective communication between team members and the pet caretakers and coordinate the care patients in a cheerful, receptive, engaging and streamlined manner, inspiring adoptions and referrals.

## Essential Responsibilities and Tasks

- \*Initiate and drive the systematic flow patients through the hospital, including actively providing direction to the team, treatment of the pets and all required veterinary care.
- \*Recognize the importance of seeing pets promptly and maximize the number of pets seen by the hospital team.
- \*Impart professional, efficient and remarkable service at all times, including but not limited to, promoting effective treatment and care of the pets awaiting adoption, pets being entered into the rescue, and educating the team about potential health concerns.
- \*Provide efficient and a high level of surgical skills. Document and review all treatments and instructions for foster clients and or adopters.
- \*Manage retrieval and storage of medical records.
- \*Manage and control the medical supplies, keep cost low while assuring that the inventory needed to treat the pets are available.
- \*Be well-versed in and adhere to hospital financial policies and procedures.
- \*Protect company assets by maintaining quality of care, consistency, and adherence to company policies, procedures and standards.
- \*Excellent customer service, particularly in resolving any problems that arise and working toward resolution for maintaining happy adopters and fosters.
- \*Perform other duties as assigned.

## Hiring Qualifications

- \*Ability to multi-task in a fast-paced environment; rapidly and precisely re-direct focus between multiple tasks in high-energy situations while maintain accuracy and without appearing frustrated.
- \*Communication skills - Must possess competence in the English language including reading, writing and speaking fluently, while using proper grammar, style and vocabulary. Correctly spells commonly used English words and have a familiarity with veterinary terms. Be empathetic and considerate of the stress that the team and patients may be under.
- \*Organizational ability - Exhibits an organized and logical system for carrying out daily tasks. Must be efficient and be capable of bringing order out of chaos.
- \*Conflict resolution/Problem solving ability - Displays determination to recognize, decipher and create solutions to problems. Converts obstacles into viable solutions.
- \*Client interaction skills - Provide the clients with cordial, earnest, gracious and educational service. Attain and display self-fulfillment from providing superior service.
- \*Intellectual aptitude - Exhibit the ability to lead and provide direction to others.
- \*Computer prowess - At ease when using a computer and ability to master practice specific software. Basic knowledge of Microsoft Word, Excel, Access, Outlook, is a plus.
- \*Self-Motivation - Display a desire and capacity to develop conflict resolution; be proactive and not afraid to introduce alternative concepts to advance and improve on current operations.

## Must be able to:

- \*Work all shifts as scheduled; accepting that start times and end times WILL vary from week to week and day to day. WILL be required to work weekends, possibly holidays and stay late on occasion when unexpected events arise. If there are still patients to see, we stay until they are seen.
- \*Work alone and move throughout the hospital unassisted for extended periods (up to 12 hours per day).
- \*Lift and/or move objects and animals (up to 50 lbs - and assist in lifting objects and animals over 50 lbs), bend, stoop, reach with arms and hands and climb on ladders.
- \*Stay up to date on policies and procedures.
- \*Advise attend rescue functions such as "meet and greets", pet expos, open house and any rescue events - or any activity designed to spread the rescue's image and presence in the community.
- \*Work as a team player. Due to the nature of this business there are times that you may be asked to work on your 'day-off' or that lunch breaks may be cut short. Emergencies happen and it is our responsibility to our clients to provide medical care for their pets.
- \*Will report to Rescue Medical Director

# Veterinarian

## Big Dog Ranch Rescue

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